
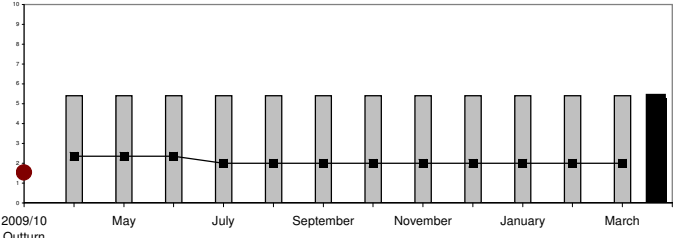

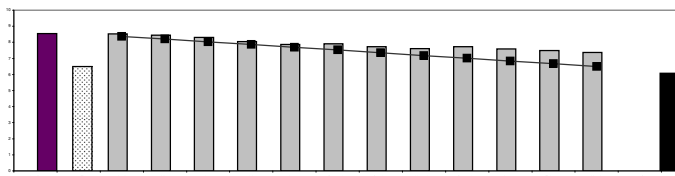


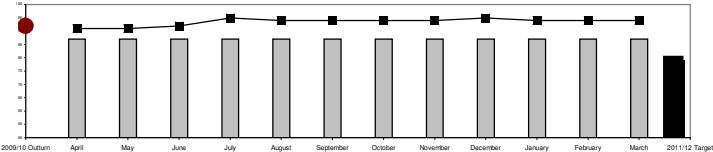



PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Theme 1: One Tower Hamlets									
Strategic102	Percentage of earners that are LP07 or above of Local Authority staff that are women Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy) Good Performance: Higher	Steve James Resources	50	51	50	46.34	-7.3%	↓	RED
Annual Performance: The target has been exceeded. 91.4% of all Members Enquiries were completed on time, ie within 10 working days. This is an improvement over over 5% since last year. Performance is broken down between LBTH and non-LBTH areas. LBTH directorates averaged 91.8% and non-LBTH 87.3%.									
Strategic103	Percentage of earners that are LP07 or above of Local Authority staff that are from an ethnic minority. Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy) Good Performance: Higher	Steve James Resources	25	17	27	22.23	-17.7%	↑	RED
Annual Performance: It should be noted that performance against the top 5% of earners that are from BME groups can be subject to significant movements over short periods of time. This is because of the relatively small number of staff included in the calculation compared to the workforce as a whole. CMT and MAB will be asked over the next 2 months to approve the 2011/12 WFRTC action plan, which will include further actions to improve performance against this target. Leavers are still included within the outturn. However it is expected that when leavers are removed, performance against this indicator is likely to improve.									

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Strategic104	<p>Percentage of earners that are LP07 or above of Local Authority staff who have a disability (excluding those in maintained schools.)</p> <p>Measured in: % (This indicator was a former BVPI and is monitored as part of the Council's Workforce to Reflect the Community Strategy. Staff who have a disability' are those that identify themselves as such in the staff survey, against the definition provided in the Disability Discrimination Act 1995).</p> <p>Good Performance: Higher</p>	Steve James Resources	4.7	2	5.4	2	-63.0%		RED
<p>Annual Performance: It should be noted that performance against the top 5% of earners that are disabled can be subject to significant movements over short periods of time. This is because of the relatively small number of staff included in the calculation compared to the workforce as a whole.</p> <p>Further improvement will rely in part on the rigour of the vacancy management / assurance processes. Additionally, we are due to undertake a staff equality audit which will improve data quality - this may result in more disabled staff identifying themselves to the Council for monitoring purposes. Currently, only 75% of staff overall have informed the Council as to whether or not they have a disability.</p> <p>CMT and MAB will be asked over the next 2 months to approve the 2011/12 WFRTC action plan, which will include further actions to improve performance against this target.</p>									
Strategic105	<p>Number of working days/shifts lost to sickness absence per employee.</p> <p>Measured in: % (the aggregate of working days lost due to sickness absence irrespective of whether this is self certified, certified by a GP or long term divided by the average number of FTE staff)</p> <p>Good Performance: Lower</p>	Steve James Resources	7	8.54	6.5	7.31	-13.5%		red
<p>Annual Performance: The overall sickness level for the council, excluding schools and Tower Hamlets Homes, has decreased from 8.52 fe days in April 2010 to 7.31 in March 2011. This is an overall reduction of 1.21 days (14%).</p> <p>Both short term and long term sickness levels have decreased. Directorates have continued to monitor sickness on a regular basis through local sickness performance management panels and the corporate absence management panel has supported this through its actions and reporting. This robust scrutiny of sickness management across the council has resulted in the reduction of 1.21 days. However, this is still short of the councils target of 6.5 days.</p>									
Strategic106	<p>Response time to members enquiries - % completed within 10 working days - Corporate</p> <p>Measured in: % (The volume of enquiries closed which are answered within 10 working days/total volume of enquiries closed x 100%.)</p> <p>Good Performance: Higher</p>	John Williams Chief Executive's	85	86.76	87	91.4	5.1%		GREEN

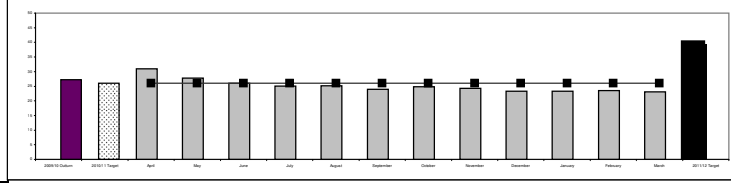
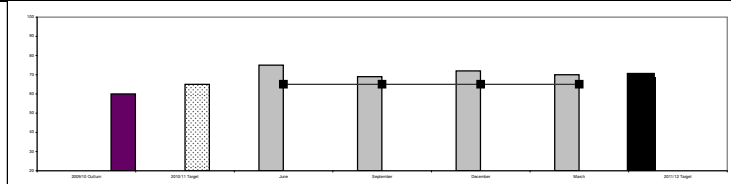
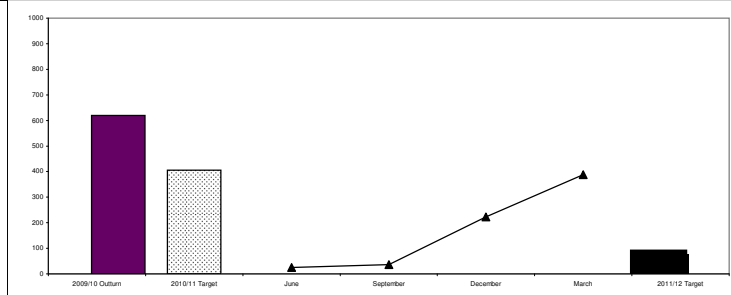
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	Annual Performance: The 2010/11 target, and 2009/10 outturn has been exceeded. 91.4% of all Members Enquiries were completed on time - within 10 working days. Performance is broken down between LBTH and non-LBTH areas. LBTH directorates averaged 91.8% and non-LBTH 87.3%.									
Strategic107	Percentage of complaints completed in time - Council as a whole - Stage 1 Measured in: % (within 20 working days) Good Performance: Higher	Claire Symonds Resources	85	92	86	94	9.3%		GREEN	
	Annual Performance: Target exceeded.									
Strategic101a	Variation of projected outturn from budget (+/-) Measured in: £million (variance from budget i.e. 0 equals no budget variance, positive figure equals overspend, negative figure equals under spend) Good Performance: Lower (closer to zero)	Alan Finch Resources	0	-0.031	0	0.073	Not met		RED	
	Annual Performance: The overall overspend for 2010-11 is £73,000 (this replaces the month 9 figure of £463,000 previously quoted). Overspend is due to continuing service demands within Adults Health & Wellbeing (£23k overspend). Chief Executives and Children School and Families are break-even. An underspend position of (£19k) was achieved by Communities, Localities & Culture service. Development and Renewal Directorate reports an overspend of £7k. Resources Directorate reports an underspend of £127k and this is in line with the quarter 3 forecast.									
Strategic109a	Customer Access volumes (channel shift) - total number of visits to Council Hot Lines Measured in: % (in conjunction with 109a/b/c, showing trends in contact volumes and in shifts between access channels) Good Performance: Lower	Claire Symonds Resources	N/A	670,000	N/A	718,379	N/A	N/A	N/A	

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)																																																				
Strategic109b	Customer Access volumes (channel shift) - total number of visits to Council One Stop Shops Measured in: % (in conjunction with 109a/b/c, showing trends in contact volumes and in shifts between access channels) Good Performance: Lower	Claire Symonds Resources	N/A	238,379	N/A	215,366	N/A	N/A	N/A																																																				
Strategic109c	Customer Access volumes (channel shift) - total number of visits to Council Websites Measured in: % (in conjunction with 109a/b/c, showing trends in contact volumes and in shifts between access channels) Good Performance: Higher	Claire Symonds Resources	N/A	N/A	N/A	2,192,700	N/A	N/A	N/A																																																				
<p>Annual Performance: The increase in phone calls from 2009/10 can be accounted for by the inclusion of switchboard calls for the first time in 2010/11. The apparent drop in visitor numbers in 2010/11 can be accounted for by the termination of the THH SLA at the start of the year which means that housing visits are no longer included in the One Stop Shop figures.</p> <p>These channel shift measures were new in 2010/11 and were designed to measure customer contact across the three principal access channels - phone, face-to-face and web. No targets were set for 2010/11 as accurate data across all three channels was not previously available. The 2010/11 outturns will be used as a benchmark to measure channel shift to more efficient and less costly channels in 2011/12 and subsequent years. It is not appropriate to provide a target number of contacts per channel, however over time the expectation would be to see a reduction in phone calls and use of One Stop Shops to reflect (a) more efficient processes to reduce avoidable contact and (b) a shift to web-enabled services.</p>				<table border="1"> <caption>Monthly Contact Volumes (Approximate)</caption> <thead> <tr> <th>Month</th> <th>Hot Lines (L)</th> <th>One Stop Shop (L)</th> <th>Web Sites (H)</th> </tr> </thead> <tbody> <tr><td>April</td><td>50,000</td><td>20,000</td><td>180,000</td></tr> <tr><td>May</td><td>45,000</td><td>20,000</td><td>220,000</td></tr> <tr><td>June</td><td>50,000</td><td>20,000</td><td>180,000</td></tr> <tr><td>July</td><td>55,000</td><td>20,000</td><td>190,000</td></tr> <tr><td>August</td><td>50,000</td><td>20,000</td><td>170,000</td></tr> <tr><td>September</td><td>55,000</td><td>20,000</td><td>180,000</td></tr> <tr><td>October</td><td>50,000</td><td>20,000</td><td>170,000</td></tr> <tr><td>November</td><td>55,000</td><td>20,000</td><td>160,000</td></tr> <tr><td>December</td><td>50,000</td><td>20,000</td><td>130,000</td></tr> <tr><td>January</td><td>55,000</td><td>20,000</td><td>170,000</td></tr> <tr><td>February</td><td>50,000</td><td>20,000</td><td>160,000</td></tr> <tr><td>March</td><td>55,000</td><td>20,000</td><td>180,000</td></tr> </tbody> </table>						Month	Hot Lines (L)	One Stop Shop (L)	Web Sites (H)	April	50,000	20,000	180,000	May	45,000	20,000	220,000	June	50,000	20,000	180,000	July	55,000	20,000	190,000	August	50,000	20,000	170,000	September	55,000	20,000	180,000	October	50,000	20,000	170,000	November	55,000	20,000	160,000	December	50,000	20,000	130,000	January	55,000	20,000	170,000	February	50,000	20,000	160,000	March	55,000	20,000	180,000
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Strategic110a	Customer Access Overall Satisfaction Measured in: % Good Performance: Higher	Claire Symonds Resources	N/A	N/A	90	86.8	-3.6%	N/A	RED																																																				
<p>Annual Performance: This new indicator was created to bring together customer satisfaction data from the three principal customer access channels - phone, face-to-face and web. Web satisfaction was being measured in 2010/11 for the first time.</p> <p>Results across the three channels support the socitm finding that satisfaction outturns tend to be inconsistent across channels; for Tower Hamlets in 2010/11, our performance was: - phone 91%, - face-to-face 77%, - web 66%</p>				<table border="1"> <caption>Customer Satisfaction Percentages (Approximate)</caption> <thead> <tr> <th>Channel</th> <th>June</th> <th>September</th> <th>December</th> <th>March</th> <th>2010/11 Outturn</th> <th>2011/12 Target</th> </tr> </thead> <tbody> <tr> <td>Phone</td> <td>91%</td> <td>91%</td> <td>91%</td> <td>91%</td> <td>91%</td> <td>91%</td> </tr> <tr> <td>Face-to-face</td> <td>77%</td> <td>77%</td> <td>77%</td> <td>77%</td> <td>77%</td> <td>77%</td> </tr> <tr> <td>Web</td> <td>66%</td> <td>66%</td> <td>66%</td> <td>66%</td> <td>66%</td> <td>66%</td> </tr> </tbody> </table>						Channel	June	September	December	March	2010/11 Outturn	2011/12 Target	Phone	91%	91%	91%	91%	91%	91%	Face-to-face	77%	77%	77%	77%	77%	77%	Web	66%	66%	66%	66%	66%	66%																								
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Strategic111	<p>First contact resolution of calls to Hot Lines</p> <p>Measured in: % (% of people who answered positively to "How satisfied were you that your call today resolved the issue that you phoned us about?") Good Performance: Higher</p>	<p>Claire Symonds</p> <p>Resources Mayor L Rahman</p>	90	90	91	90	-1.1%		RED
<p>Annual Performance: Performance at 90.3% was slightly below target. Principal driver for this was the lengthy transition period for the new housing repairs contractors which saw resolution performance for repairs calls drop to around 87% over the winter period.</p> <p>The Contact Centre is working closely in partnership with THH and Mears to ensure improved contractor and call resolution performance from April 2011.</p>									
RES012_Strategic108	<p>Percentage of residents agreeing that the Council "provides value for money for the council tax/pay" (ARS Measure)</p> <p>Measured in: % Good Performance: Higher</p>	<p>Alan Finch</p> <p>Resources</p>	50	50	54	50.7	-6.1%		RED
<p>Annual Performance: This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 50.7% is +/-2.9 percentage points. However we have improved our performance and data from 1999 onwards indicates that views about the Council's image have been more positive over the long term.</p>									
Theme 2: A Great Place to Live									
Strategic207 National 154	<p>Net additional homes provided</p> <p>Measured in: Number (the sum of new build completions, minus demolitions, plus any gains or losses through change of use and conversions) Good Performance: Higher</p>	<p>Jackie Odunoye</p> <p>Development & Renewal</p>	2999	2398	2999	1163	-61.2%		RED


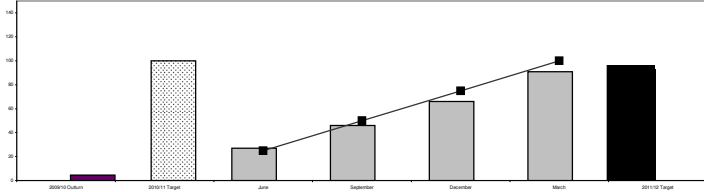

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	<p>Annual Performance: Results are lower than 10/11 target of 2,999 net additional units; however they are at this stage provisional. Completion of entire housing schemes are not registered with the Council's Building Control service until the final occupancy certificate for the final housing unit has been received. Not all those units completing within 10/11 will have been received yet, one or two large schemes on a site can significantly improve overall performance. Historically ,a final outturn figure is presented to Cabinet via the Annual Monitoring Report prior to being submitted to Government Office for London in December.</p>								
Strategic 209 National 152	<p>Number of affordable homes delivered (gross)</p> <p>Measured in: Number (the sum of social rent housing and intermediate housing - low cost home ownership and intermediate rent)</p> <p>Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	1287	1931	1287	733	-43.0%	↓	RED
	<p>Annual Performance: 733 affordable units have been delivered this year, 43% off the annual target of 1,688. It is not to be expected that any one year will deliver the same amount of affordable housing as the previous year, and if we look at performance over a three year period 3,727 units have been delivered against the previously renegotiated GoL target of 3,861; 96.5% of the three year target. There have been a number of schemes which were expected to complete this year which have been delayed into April 2011 or beyond. (One scheme appears to have been affected by contractor insolvency and four other schemes have had construction delays). This equates to c. 310 units which have slipped into the next financial year. The RSLs delivering these units have worked with their contractors to do what they could to try to effect completion this year, but problems were obviously irresolvable.</p> <p>This slippage will add to 2011/12 delivery, now forecasting at almost 1900 affordable units, well over the 2011-12 year's target of 1231. While we work hard to ensure maximum take up of grant to deliver affordable homes within the borough, there are a great number of factors affecting building starts which are not within the control of the council. Availability of land at a reasonable price, prospects for sale of market housing units, availability of finance for build projects are a few of the factors which affect the eventual delivery of affordable units from mixed tenure schemes. The level of affordable housing grant from the HCA also affects the numbers of building starts for 100% affordable schemes.</p>								
Strategic 223	<p>Number of social rented housing completions for family housing (gross figures only)</p> <p>Measured in: Number (a count of the number of affordable housing - local authority, housing associations, and co-operative tenants. Family housing is 3 bedrooms or more)</p> <p>Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	405	619	405	214	-47.2%	↓	RED



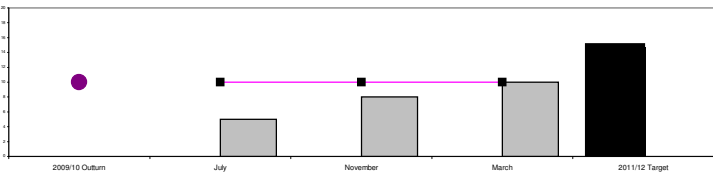

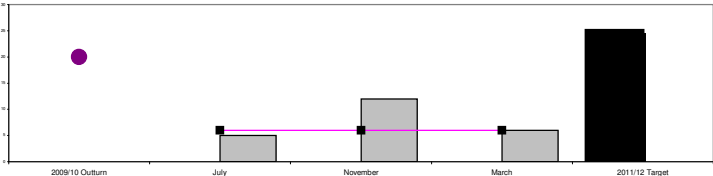
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	<p>Annual Performance: The number of family rented units is 65% down on the last year's figure, remarkably close to the overall number of new rented units which was 64% down on the 2009-10 figure. As with overall affordable delivery, it is never the case that each year produces a similar number of units, as the total delivered depends on starts on site in the previous two year and many factors outside the council's control influence the number of starts on site.</p> <p>The number of family rented units is substantially below the annual target, but this is primarily due to the small number of total rented units delivered this year. As a percentage of the units delivered, the 214 family units represent 58% of the total rented units (372: 323 plus 49) which is above the 45% policy target. As each year's delivery number is dependent on planning permissions and starts on site over the past two years, there is nothing that can be done to increase performance for this year or next year. Our primary consideration must be to ensure that the majority of planning permissions provide a close to policy-compliant mix of different sized units for affordable rent. Next year's overall considerably over target, as is the delivery of rented family units, currently forecast at around 570 units.</p>								
Strategic224	<p>Percentage residents satisfied with outcome to ASB</p> <p>Measured in: % Good Performance: Higher</p>	Jackie Odunoye Development & Renewal	60	67	65	73	12.3%	↑	GREEN
	Annual Performance: Target exceeded.								
Strategic225	<p>Average time to re-let property (days)</p> <p>Measured in: Days (The time in calendar days from the day after tenancy is terminated up to and date when the new tenancy agreement starts.) Good Performance: Lower</p>	Jackie Odunoye Development & Renewal	28	27.23	26	23.11	11.1%	↑	GREEN
	Annual Performance: Target exceeded.								




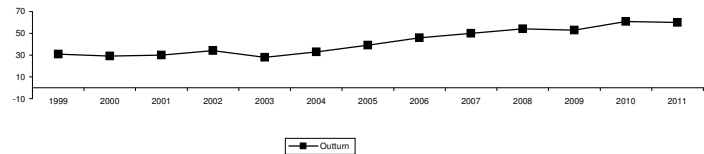

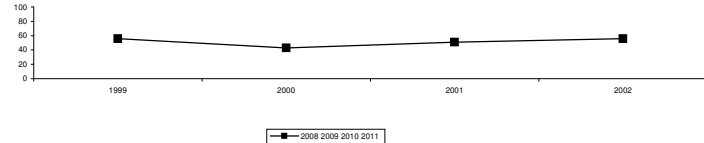

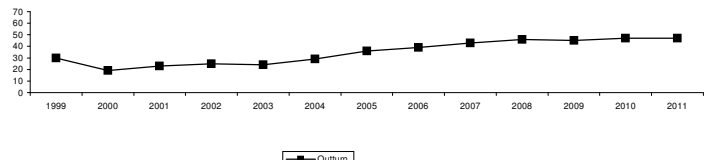
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Strategic226	Service charge collected (excluding major works) Measured in: £ (The overall collection level reported at the end of each reporting period after collection, write off and transfers are made) Good Performance: Higher	Jackie Odunoye Development & Renewal	15	12.6	11.5	11.83	2.9%		GREEN
Annual Performance: Target achieved.									
Strategic227	Rent collected as percentage of rent due Measured in: % Good Performance: Higher	Jackie Odunoye Development & Renewal	100.01	99.97	100	99.83	-0.2%		RED
Annual Performance: All possible management action such as Saturday and evening working was taken to try and achieve the challenging target, but the economic climate proved more hostile than even that anticipated at the beginning of the year.									
LAA405c LALocal405c Strategic203	Percentage reduction of tenanted non-decent homes in homes transferred to RSLs through Housing Choice Measured in: Number Good Performance: Higher	Jackie Odunoye Development & Renewal	5	27.32	49	84	71.4%		GREEN
Annual Performance: Target exceeded.									

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LAAL004P13 Strategic201	The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation. Measured in: number Good Performance: Higher	Jackie Odunoye Development & Renewal	8	11	12	[LATE - JULY]	N/A	N/A	N/A
Annual Performance: Final outturn subject to year end audit. Expected to be finalised July 2011.									
LAAN158 National158 Strategic209	Percentage of Council Housing Stock that is decent Measured in: % Good Performance: Lower	Jackie Odunoye Development & Renewal	49	55.95	47	[LATE - JULY]	N/A	N/A	N/A
Annual Performance: Final outturn subject to year end audit. Expected to be finalised July 2011.									
Strategic202	Number of physical visits to public library premises Measured in: Number (based on a one week sample, an estimate of the total number of visits by members of the public to libraries for whatever purpose) Good Performance: Higher	Heather Bonfield Communities, Localities & Culture	N/A	N/A	2,092,651	2,027,124	-3.1%	N/A	RED
Annual Performance: Marginally missed the target by 3.1%. There is a significant difference between visitor numbers in the first half of the year, when figures rose by 7.2% and the second half of the year when visitor numbers fell by 6.6% compared with the same months in 2009-10. New staff structures are now in place and will allow for: remodelling of opening hours including library opening on Wednesdays; and greater staff capacity for running focussed activities that will attract children and adults to visit Idea Stores.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)																		
Strategic208	<p>People killed or seriously injured in road traffic accidents</p> <p>Measured in: % (% change in number of people killed or seriously injured during the calendar year compared to the previous year) Good Performance: Higher (Lower)</p>	<p>Jamie Blake</p> <p>Communities, Localities & Culture</p>	3.3	4.5 [105 KSI]	12.7 [100 KSI]	14.5 [91 KSI]	17.5%		GREEN																		
<p>Annual Performance: This indicator is based on the percentage change in number of people killed or seriously injured [KSI] during the calendar year compared to the previous year. The final outturn figure is based on a 3 year rolling average, however, for reporting purposes details have also been given in relation to the number of KSI; a lower KSI being the preferred outcome.</p>				 <table border="1"> <caption>KSI Data</caption> <thead> <tr> <th>Year</th> <th>KSI</th> </tr> </thead> <tbody> <tr> <td>2008/09 Outturn</td> <td>~1</td> </tr> <tr> <td>2010/11 Actual</td> <td>4.5</td> </tr> <tr> <td>2010/11 Target</td> <td>2</td> </tr> <tr> <td>June</td> <td>~25</td> </tr> <tr> <td>September</td> <td>~45</td> </tr> <tr> <td>December</td> <td>~75</td> </tr> <tr> <td>March</td> <td>~95</td> </tr> <tr> <td>2011/12 Target</td> <td>2</td> </tr> </tbody> </table>						Year	KSI	2008/09 Outturn	~1	2010/11 Actual	4.5	2010/11 Target	2	June	~25	September	~45	December	~75	March	~95	2011/12 Target	2
Year	KSI																										
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2011/12 Target	2																										
LAANI186, National186, Strategic210	<p>Per capita reduction in CO2 emissions in the LA area</p> <p>Measured in: tonnes (CO2 emissions across an agreed set of sectors, measuring reduction from 2005 baseline year) Good Performance: Lower</p>	<p>Jackie Oduoye</p> <p>Development & Renewal</p>	Not set	12.9	2	10.36	-418%		RED																		
<p>Due to the time lag, this data relates to 2008/09 when construction in Tower Hamlets was the highest in the country. From 2008/09 to 2009/10, the local authority had made a reduction of 13% from its own emissions. This indicator is about the councils leadership and the steps its taken from 2008 onwards to influence emissions reductions and the effectiveness of these measures will evident in the 2009 emissions onwards. Steps Taken so far include:</p> <ul style="list-style-type: none"> • Sustainability Sub group set • Local Authority Carbon Management Plan in Place • Borough wide Carbon Emissions Reductions in Place • Decentralised Energy Strategy in Place <p>The following strategies are waiting to be approved this year</p> <ul style="list-style-type: none"> • Climate Change Strategy • Transport Strategy • Waste Strategy • Air Quality Strategy 																											

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
<small>Strategic 211, National 192</small>	Percentage of household waste sent for reuse, recycling and composting Measured in: % (total tonnage of household waste collected which is sent for reuse, recycling, composting or anaerobic digestion divided by total tonnage of household waste collected.) Good Performance: Higher	Jamie Blake Communities, Localities & Culture	26	26.51	32	27.25	-14.8%		RED
Annual Performance: The stretch target for the year was 32%. This target was missed by 4.75%, however our dry recycling performance continues to be good when compared to other London Boroughs. Provisional dry recycling results available up to Quarter 3 indicate that we are likely to be ranked in the top half of London and near the top of the inner city boroughs for the year. The outdoor advertising has had an impact on quarter 4, with the recycling rate for the month of March 2011 at 29.72%.									
<small>LAANI195a, National 195a, Strategic 212</small>	Improved street and environmental cleanliness - litter Measured in: % Good Performance: Lower	Jamie Blake Communities, Localities & Culture	10	11	8	6	25.0%		GREEN
Annual Performance: Target exceeded									
<small>LAANI195b, National 195b, Strategic 213</small>	Improved street and environmental cleanliness - detritus Measured in: % Good Performance: Lower	Jamie Blake Communities, Localities & Culture	11	10	10	7	30.0%		GREEN
Annual Performance: Target exceeded									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
LAAN195c- National 195c- Strategic214	Improved street and environmental cleanliness - graffiti Measured in: % Good Performance: Lower	Jamie Blake Communities, Localities & Culture	7	20	6	8	-33.3%		RED
Annual Performance: This was a major stretch target against which significant performance improvement has been achieved [60% on last year's outturn] and should be viewed as a success. Targets were set in 2008 under the Local Area Agreement [LAA] 2008-2011; the LAA has since been abolished [October 2011].									
LAAN195d- National 195d- Strategic215	Improved street and environmental cleanliness - fly-posting Measured in: % Good Performance: Lower	Jamie Blake Communities, Localities & Culture	2	8	2	3	-50.0%		RED
Annual Performance: This was a major stretch target against which significant performance improvement has been achieved and should be viewed as a success. Targets were set in 2008 under the Local Area Agreement [LAA] 2008-2011; the LAA has since been abolished [October 2011].									
Strategic216	Percentage of people who think that street cleaning is good, very good or excellent (ARS measure) Measured in: % Good Performance: Higher	Jamie Blake Communities, Localities & Culture	61	62	63	60.3	-4.8%		
Annual Performance: This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 60.3% is +/-2.8 percentage points. Performance data since 1999 shows that there has been an overall improvement over this period.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Strategic217	Percentage of residents who rate parks and open spaces as good, very good or excellent (ARS measure) Measured in: % Good Performance: Higher	Jamie Blake Communities, Localities & Culture	58	61	63	59.6	-4.8%		RED
Annual Performance: This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 59.6% is +/-2.8 percentage points. Performance data since 1999 shows that there has been an overall improvement over this period.									
Strategic218	Improved perceptions of antisocial behaviour: percentage of the population who view rubbish and litter lying around as "a very big problem" (ARS measure) Measured in: % Good Performance: Lower	Jamie Blake Communities, Localities & Culture	15	16	14	12.7	9.3%		GREEN
Annual Performance: Target exceeded. This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 12.7% is +/-1.9 percentage points.									
Strategic220	Percentage of residents who rated leisure and sports facilities as good, very good or excellent (ARS measure) Measured in: % Good Performance: Higher	Heather Bonfield Communities, Localities & Culture	46	47	48	47.3	-1.5%		
Annual Performance: This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 47.3% is +/-2.9 percentage points. Performance data since 1999 shows that perception has steadily improved over this period.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Theme 3: A Prosperous Community									
Strategic 308 National 117	16 to 18 year olds who are not in education, employment or training (NEET) Measured in: % Good Performance: Lower	Mary Durkin Children, Schools & Families	6.25	6	5.5	5.3	3.6%	↑	GREEN
Annual Performance: The Directorate has achieved the annual target for the fourth consecutive year for reducing the number of young people not in education, employment or training. The annual performance out turn is calculated over the three month period November to January, we achieved 5.3% NEET compared to a target of 5.5%, this is a further reduction on the 2009/10 result of 6.0%.									
Strategic 309 National 146	Adults with learning disabilities into employment Measured in: % Good Performance: Higher	Helen Taylor Adults, Health & Wellbeing	3.1	3.4	3.1	3.4 (P)	9.6%	→	GREEN
Annual Performance: Performance is reported as part of a detailed statutory process of year end reporting to the Department of Health. Final performance outturn will be available on the May 25th 2011.									
Strategic 310 National 150	Adults receiving secondary mental health services in employment Measured in: % Good Performance: Higher	Helen Taylor Adults, Health & Wellbeing	3.5	4.8	3.5	6.1 (P)	74.2%	↑	GREEN

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	Annual Performance: Performance is reported as part of a detailed statutory process of year end reporting to the Department of Health. Final performance outturn will be available on the May 25th 2011.								
Strategic:311 National:151	Overall employment rate (working age) Measured in: % Good Performance: Higher	Nick Smales Development & Renewal	54.9	60.4	55.7	60.3	8.3%	↓	GREEN
	Annual Performance: Target met. Update provided by DWP, who are using the previous working age population definition (16/64 male,16/59 female) estimates till the end of the 3 year LAA period (31/03/2011).								
Strategic:312 National:152a	Working age people on out of work benefits. By May 2011 (Q2 data) narrow the gap to the England average rate to a maximum of -5.7 percentage points. Measured in: % (This indicator measures the percentage of the working age population who are claiming out of work benefits - reducing the gap from the national average.) Good Performance: Higher	Nick Smales Development & Renewal	-5.7	-4.9	-5.7	-3.9	31.6%	↑	GREEN
	Annual Performance: Target met. Update provided by DWP, who are using the previous working age population definition (16/64 male,16/59 female) estimates until the end of the 3 year LAA period (31/03/2011).								

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
National 153a Strategic 313	Working age people claiming out of work benefits in the worst performing neighbourhoods. By May 2011 (Q2 data) extend the lead over the England average rate to at least 3.1 percentage points Measured in: % (This indicator measures the percentage of the working age population who are claiming out of work benefits in the lowest performing neighbourhoods - reducing the gap from the national average) Good Performance: Higher	Nick Smales Development & Renewal	3.1	4.4	3.1	6	93.5%		GREEN
Annual Performance: Target met. Update provided by DWP, who are using the previous working age population definition (16/64 male, 16/59 female) estimates till the end of the 3 year LAA period (31/03/2011).									
National 072 Strategic 315	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy Measured in: % (measured from birth to end of academic year in which a child turns 5, at least 6 points or more in the 13 EYFS statutory framework) Good Performance: Higher	Anne Canning Children, Schools & Families	45.3	42.9	46.00	46.00	0.0%		GREEN
Annual Performance: 46% is the final result for achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy. We achieved our target.									
National 073 Strategic 327	Achievement at level 4 or above in both English and Maths at Key Stage 2 Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	79	74	80.00	76	-5.0%		RED

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	<p>Annual Performance: 76% is the final result for achievement at level 4 or above in both English and Maths at Key Stage 2 for academic year 2009/10 (Financial Year 2010/11). which means we have not met our target. However, it is an ambitious target and currently we are 3 percentage points above the national outcome and we have improved by 1 percentage point since the previous results. We aim to meet the target each year. This is an achievable target though ambitious and we expect to get closer to it each year - but then the target will also rise each year. The LA has a history of setting ambitious targets and this stretch target does support the school improvement agenda</p> <p>The key challenges are that the percentage of pupils achieving Level 4+ in reading dipped this year. We need to continue to focus on attainment at higher levels and address the issue of schools with inconsistent results.</p> <p>To improve performance we are undertaking the following activities Continue to roll out the use of Assessing Pupils' Progress in KS2 across all subjects and in all schools. Continue the implementation of Support for Writing and Talk for Writing training. Continue to focus intensive support at the point of need. Broadening the impact of Cognitive Acceleration of Mathematics Education (CAME) project – through the use of the CAME principles in all schools. Increase the level of 1:1 Tuition provision across Key Stage 2 Roll out of the progression in Language structures to support Speaking and Listening across all subjects. Continue work of Priority Learning Local Authority (PLLA) with clusters of schools with inconsistent results working together. Roll out of Every Child a Writer programme.</p>								
National075 Strategic325	<p>Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths</p> <p>Measured in: % Good Performance: Higher</p>	Anne Canning Children, Schools & Families	50	45.8	53.00	51.8	-2.3%	↑	RED
	<p>Annual Performance: We report a year end result of 51.8% which is a significant improvement on the 45.6% reported last year, however we have not met the target of 53%. These are the best ever results for GCSE's in Tower Hamlets. It is well above the national rates of progress and just falling short of the national results by 1.6 percentage points. This result also shows a significant improvement in previously weak performing schools. There is currently a review of outcomes and progress through the School Improvement Programme (SIP) programme. The School Development Advisors (SDA's) are working with high performing and satisfactory schools to identify lack of improvement and lessons learnt for 2011.</p>								
National076 Strategic316	<p>Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2</p> <p>Measured in: % Good Performance: Lower</p>	Anne Canning Children, Schools & Families	1	6	1.00	0	MET	↑	GREEN


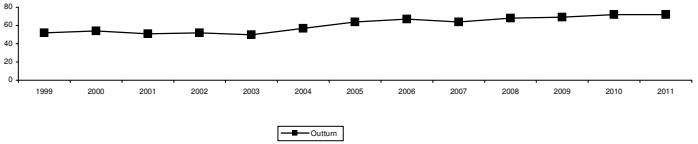

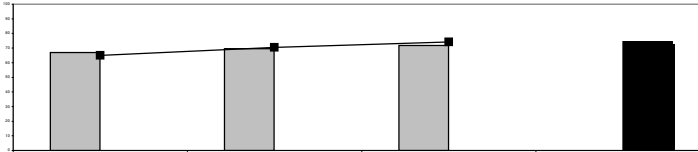
PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	Annual Performance: There are no schools in TH where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2 for academic year 2009/10 (Financial Year 2010/11). This is the final result and target has been met.								
National076, Strategic318	Reduction in number of schools where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths Measured in: % Good Performance: Lower	Anne Canning Children, Schools & Families	6	1	0.00	0	MET	↑	GREEN
	Annual Performance: There are no schools in TH where fewer than 30% of pupils achieve 5 or more A*- C grades at GCSE and equivalent including GCSEs in English and Maths. This is the final result and we have met our target.								
National087, Strategic321	Secondary school persistent absence rate Measured in: % Good Performance: Lower	Anne Canning Children, Schools & Families	4.6	4.4	4.2	3.2	23.8%	↑	GREEN
	Annual Performance: The final statistics from the DfE for Secondary School Persistent Absence for the 2009/10 half terms 1-5 academic year were released in March 2011. Tower Hamlets had a Secondary School Persistent absence rate of 3.2% which was significantly better (lower) than the LA's own target and also the National rate of 4.4% and the Inner London rate of 3.9%. The LA has been very proactive in supporting schools in identifying and tracking pupils with Persistent Absence through updating and circulating the PA Workbook to schools for use. Monitoring and following-up pupils with persistent absence has also been a priority for Attendance & Welfare Advisors in their work with schools to help to avoid drift and poor patterns of attendance becoming entrenched.								


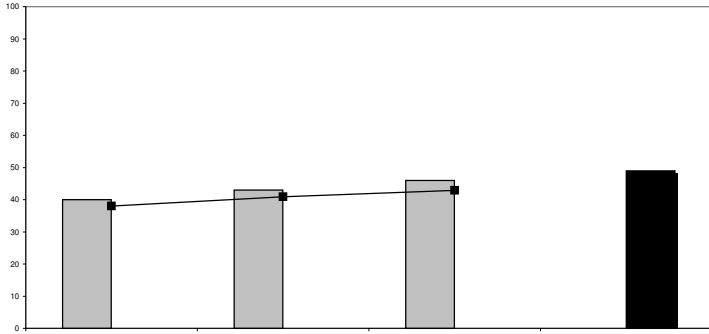

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
National101 Strategic320	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) Measured in: % Good Performance: Higher	Helen Lincoln Children, Schools & Families	23	13.89	20	18.52	-7.4	↑	RED
Annual Performance: 18.52% is the provisional result for Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) published by the DFE. The final result will be available at the end of July 2011 this is because data is still be reviewed by DFE and CSF Social Care.									
National092 Strategic321	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest Measured in: % (The % gap between the median score of all children locally and the mean score of the lowest achieving 20% of children locally) Good Performance: Lower	Anne Canning Children, Schools & Families	31.5	35	30.90	33.10	-7.1%	↑	RED
Annual Performance: We have been successful in narrowing the gap to 33.1% compared to a 35.2% gap last year, however we have not met target to reduce the gap to 30.3%. The gap is narrower compared to the London average of 33.9% and our progress has been steady and sustained. This indicator measures the gap between the average result for the bottom 20% of children and the average result for the rest of children. The result for the bottom 20% has improved slightly this year but has not changed for the rest.									
The Early Years team has a targeted project working intensively with schools with low outcomes in order to narrow the gap. The accelerating gap between boys and girls remains a significant concern. Tower Hamlets Early Years team is identifying good practice in particularly successful schools. In the longer term, a change of priorities in the Children's Centres and schools will aim to target more support to children most at risk of poor progress; we expect to see accelerated progress towards closing the gap if this change of policy direction is supported. A changed focus in the early years, in line with the ethos and ambitions of Early Intervention, would see more rapid progress towards closing the gap; the target and date for achievement will depend on the level of LA support for this change in direction.									
National093 Strategic322	Progression by 2 levels in English between Key Stage 1 and Key Stage 2 Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	92	89.1	93.00	88	-5.4%	↓	RED

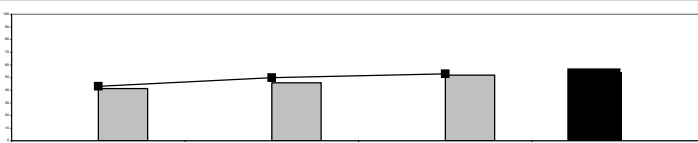


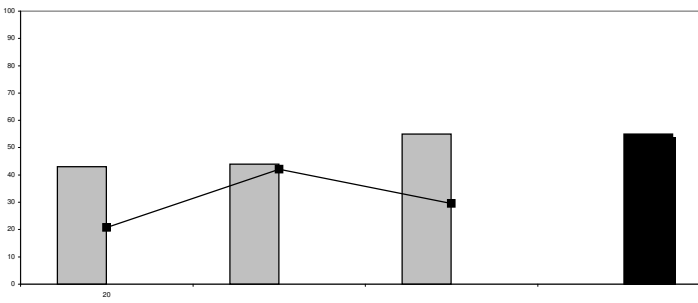
PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	<p>Annual Performance: The final result was 88% and target has not been met. This is disappointing as the result is lower than 89.1% reported in the previous year.</p> <p>We will continue to roll out the use of Assessing Pupils' Progress in KS2 across all subjects and in all schools and implementation of Support for Writing and Talk for Writing training. There will be a continued focus of intensive support at the point of need and we will be increasing the level of 1:1 Tuition provision across Key Stage 2. We are also rolling out the progression in Language structures to support Speaking and Listening across all subjects. Our continued work as a Priority Learning Local Authority (PLLA) ensures clusters of schools with inconsistent results are working together.</p>								
National094 Strategic323	<p>Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2</p> <p>Measured in: % Good Performance: Higher</p>	Anne Canning Children, Schools & Families	85	87.2	88.00	87.00	-1.1%	↓	RED
	<p>Annual Performance: We narrowly missed the target of 88% and report a final out turn of 87%, the same as for last year. This however is 4 percentage points above the national result. We will continue to implement Mathematics Specialist Teacher Training and focus intensive support at point of need. We are broadening the impact of Cognitive Acceleration of Mathematics Education (CAME) project in all schools and are increasing the level of 1:1 tuition across Key Stage 2 in mathematics. We will continue our work as a Priority Learning Local Authority (PLLA) to ensure clusters of schools with inconsistent results are working together.</p>								
National099 Strategic325	<p>Looked after children reaching level 4 in English at Key Stage 2</p> <p>Measured in: % Good Performance: Higher</p>	Helen Lincoln Children, Schools & Families	53	50	53	37.5 [PROV]	-29.2%	↓	RED
	<p>Annual Performance: 37.5% is the provisional result for Looked after children reaching level 4 in English at Key Stage 2 published by the Department for Education (DFE). The final result will be available at the end of July 2011 this is because the data is still being reviewed with DFE and CSF Social Care.</p>								
National100 Strategic326	<p>Looked after children reaching level 4 in mathematics at Key Stage 2</p> <p>Measured in: % Good Performance: Higher</p>	Helen Lincoln Children, Schools & Families	53	35.71	53	25 [PROV]	-52.8%	↓	RED


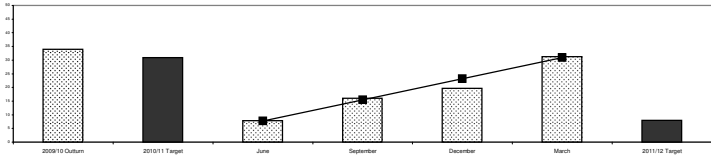

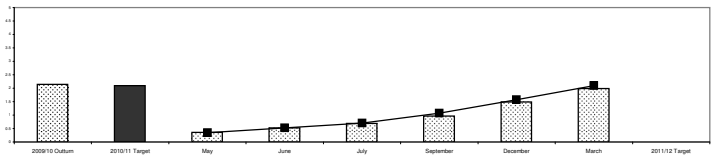
PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	<p>Annual Performance: 25.0% is the provisional result for Looked after children reaching level 4 in Mathematics at Key Stage 2 published by the DFE.</p> <p>The final result will be available at the end of July 2011 this is because the data is still being reviewed with DFE and CSF Social Care.</p>								
National 101 Strategic 327	<p>Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)</p> <p>Measured in: % Good Performance: Higher</p>	Helen Lincoln Children, Schools & Families	23	13.89	20	18.52 [PROV]	-7.4%	↑	RED
	<p>Annual Performance: 18.52% is the provisional result for Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics) published by the DFE. The final result will be available at the end of July 2011 this is because data is still be reviewed by DFE and CSF Social Care.</p>								
Strategic 301	<p>Improving A Level attainment - A Level Average Points Score per student in Tower Hamlets</p> <p>Measured in: Number Good Performance: Higher</p>	Anne Canning Children, Schools & Families	722	631	Not Set	636.6	N/A	↑	N/A
	<p>Annual Performance: In 2009/10 academic year the A-level Average Points Score (APS) per learner was 636.6. The result was up by 5.6 average points score per learner from last year. This is a positive result and demonstrates the council's commitment to improve level 3 attainment.</p> <p>A-Level 3 improvement plan has been agreed through the Hub Board and CSF DMT. In particular this focuses on admissions procedures and ensuring all learners are placed on programmes where they can succeed, on rigorous use of data to track progress and address underperformance.</p> <p>The 14-19 HUB team are currently reviewing A-level targets.</p>								
Strategic 307 National 116	<p>Proportion of children in poverty</p> <p>Measured in: % Good Performance: Lower</p>	Anne Canning Children, Schools & Families	49.9	48	47.4	57	-20.3%	↓	RED


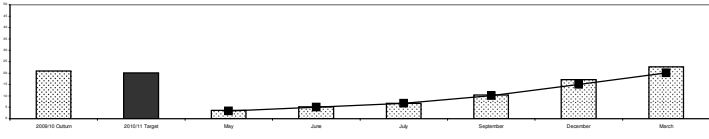

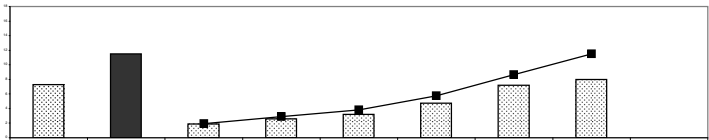
PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)										
	<p>Annual Performance: Under the revised measure our new baseline figure for 2007 is 63.6%. The measure is the proportion of children living in families in receipt of out of work benefits or in receipt of tax credits where their reported income is less than 60 per cent of median income.</p> <p>The latest performance data available is for 2008 and shows child poverty has reduced in the borough to 57%, even though we did not achieve the target this year. We have made a 6.6 percentage point reduction from 2007. This equates to 3,135 children lifted out of poverty in 2008. This is a very positive result and reflects our commitment to reducing child poverty in the borough.</p> <p>We have recently launched a Child Poverty Strategy and are undertaking a detailed Needs Assessment to further inform our work in this area. A number of research projects are also ongoing with families experiencing poverty to provide a more qualitative aspect to our understanding and responses to child poverty.</p>																		
	<table border="1"> <caption>Child Poverty Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2008/09</td> <td>57%</td> </tr> <tr> <td>2009/10</td> <td>50%</td> </tr> <tr> <td>2010/11</td> <td>57%</td> </tr> <tr> <td>2011/12 Target</td> <td>47%</td> </tr> </tbody> </table>									Year	Percentage	2008/09	57%	2009/10	50%	2010/11	57%	2011/12 Target	47%
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2011/12 Target	47%																		
CE065, LAANI035, National035, Strategic409	<p>Building resilience to violent extremism</p> <p>Measured in: Number Good Performance: Higher</p>	<p>Frances Jones Chief Executive's</p>	18	18	20	19.5	-2.5%	↑	RED										
	<p>Annual Performance: Following self assessment, we have scored ourselves against the following areas:</p> <ul style="list-style-type: none"> - Understanding of, and engagement with, Muslim communities. 4/5 - Knowledge and understanding of the Preventing Violent Extremism agenda 5/5 - Effective development of an action plan to build the resilience of communities and support vulnerable individuals 5/5 - Effective oversight, delivery and evaluation of projects and actions. 5/5 																		
	<table border="1"> <caption>Violent Extremism Scores</caption> <thead> <tr> <th>Year</th> <th>Score</th> </tr> </thead> <tbody> <tr> <td>2009/10</td> <td>5.5</td> </tr> <tr> <td>2010/11</td> <td>5.5</td> </tr> <tr> <td>2011/12 Target</td> <td>5.5</td> </tr> </tbody> </table>									Year	Score	2009/10	5.5	2010/11	5.5	2011/12 Target	5.5		
Year	Score																		
2009/10	5.5																		
2010/11	5.5																		
2011/12 Target	5.5																		
LAANI040, National040, Strategic410	<p>Number of drug users recorded as being in effective treatment</p> <p>Measured in: % Good Performance: Higher</p>	<p>Andy Bamber Communities, Localities & Culture</p>	123	174 [Prov]	138	[LATE]	N/A	N/A	N/A										
	<p>Annual Performance: Awaiting third party data.</p>																		


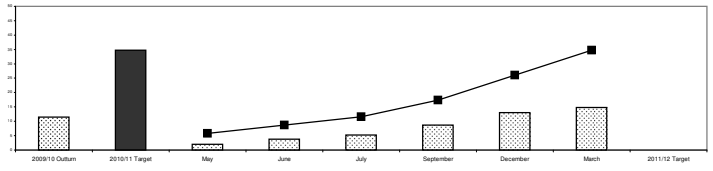
PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
LAANI007, National007, Strategic302	Environment for a thriving third sector Measured in: % Good Performance: Higher	Chris Holme Development and Renewal	n/a	n/a	27.1	[LATE JUNE]	N/A	N/A	N/A
Annual Performance: the next National Survey of Charities and Social Enterprises will be published via www.nscsesurvey.com. Estimated publication data around end of June 2011.									
Strategic221	Percentage of residents agreeing that that the council is doing a good job (ARS measure) Measured in: % Good Performance: Higher	Michael Keating Chief Executive's	72	72	75	72	-4.0%		RED
Annual Performance: This indicator is derived from a sample survey and as such is an estimate not a precise measure. The confidence interval attached to the latest estimate of 72% is +/-2.8 percentage points. Trend data shows perception has improved.									
LAANI079, National079, Strategic303	Achievement of a Level 2 qualification by the age of 19 Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	69.5	70.5	71.8	74.2	3.3%		GREEN
Annual Performance: Achievement of level 2 by 19. The 10/11 financial year outturn figure (relates to 09/10 academic year). The 09/10 academic year outturn figure was 74.2% (provisional). There is a continuing positive trend in areas at Level 2 and we have met the annual target – 71.8% this year. Tower Hamlets has improved its performance by 3.7 percentage points from 08/09 academic year result.									


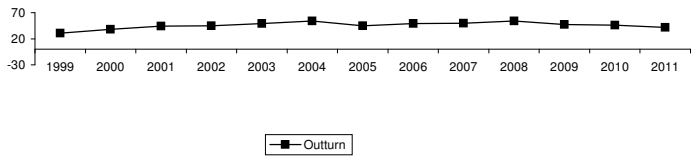

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
LAANI090, National090, Strategic304	Achievement of a Level 3 qualification by the age of 19 Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	43	40.9	46	42.9	-6.7%		RED
<p>Annual Performance: Achievement of level 3 by 19. The 10/11 financial year outturn figure (relates to 09/10 academic year) and the result is provisional. The final outturn figure was 42.9% (LA target: 46%). There is a continuing positive trend in areas at Level 3 and we are 3.1% under target. Performance has improved by 2 percentage points from 08/09 academic year result. Level 3 improvements are slower and the borough as a whole is did not show positive added value at Level 3. Level 3 improvements have been clearly identified as a strategic priority for 10/11. We are putting a number of initiatives as follows:</p> <p>The 14-19 Plan, which will allow us to</p> <ul style="list-style-type: none"> • Research and report the relationship between entry qualification and Level 3 success on TH programmes using ALPs data and other information as available • Entry requirements for outborough Level 3 programmes followed by TH learners' success on a range of Level 3 programmes to help learners choose appropriate progression routes. Compare success rates of students on A level, Advanced Diploma and BTEC programmes. • Introduce 16-19 planning and review process to agree improvement and development proposals and commissioning plans • Share and implement best practice on how to raise qualification levels by 19 while narrowing the attainment gap for those from lower income households. 									
LAANI106, National106, Strategic305	Young people from low income backgrounds progressing to higher education Measured in: % Good Performance: Lower	Anne Canning Children, Schools & Families	2	6	0	[LATE - JUL]	N/A	N/A	N/A
<p>Annual Performance: Department for Business, Innovation and Skills have informed us that there will be a delay in publishing the latest results due to data quality and collection issues. They expect to publish the figures around mid-July this year.</p>									
National075, Strategic325	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths Measured in: % Good Performance: Higher	Anne Canning Children, Schools & Families	50	45.8	53	51.8	-2.3%		RED

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	<p>Annual Performance: We report a year end result of 51.8% which is a significant improvement on the 45.6% reported last year, however we have not met the target of 53%. These are the best ever results for GCSE's in Tower Hamlets. It is well above the national rates of progress and just falling short of the national results by 1.6 percentage points. This result also shows a significant improvement in previously weak performing schools. There is currently a review of outcomes and progress through the School Improvement Programme (SIP) programme. The School Development Advisors (SDA's) are working with high performing and satisfactory schools to identify lack of improvement and lessons learnt for 2011.</p> 								
LAALocal001, Strategic324	<p>ESOL Entry Level One Completions</p> <p>Measured in: % Good Performance: Higher</p>	Heather Bonfield Communities, Localities & Culture	352	387	362	553	52.7%		GREEN
Annual Performance: Target Exceeded.									
LAANI12, National 112, Strategic506	<p>Under 18 conception rate</p> <p>Measured in: % Good Performance: Lower</p>	Children, Schools & Families	-44	-42.1	-55	-29.6	-46.2%		RED
<p>Annual Performance: The provisional 2009 under-18 conception rate for Tower Hamlets was 40.7 per 1000 females aged 15-17 – a decrease of 29.6% from the baseline (1998) compared with a National decrease of 18.1% and a London decrease of 20.3%.</p> <p>The under-18 conception increased by 12.5% from the 2008 rate. However, even with the increase Tower Hamlets rate is still in line with London rate. After a period of sustained decline, teenage pregnancy rates in Tower Hamlets showed a substantial reduction between 2007 to 2008 by over 28%, as expected we did not expect to maintain the huge reduction in 2009. Teenage pregnancy numbers are small at a local level and therefore rates can vary greatly however, the Tower Hamlets rate per 1,000 female 15-17 is in line with London but slightly higher than England.</p> <p>The percentage of conceptions ending in abortion, which was due to be reported with this data, has been delayed. Once the data is released it will assist us in understanding the reason behind the increase of conception rates in 2009.</p>									
Theme 4: A Safe and Supportive Community									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Strategic 413 National 066	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time Measured in: % Good Performance: Lower	Helen Lincoln Children, Schools & Families	7	8.03	9-13%	[LATE - Aug]	N/A	N/A	N/A
Annual Performance: The final outturn for this measure will be available by August 2011									
Strategic 412 National 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information Measured in: % (number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year) Good Performance: Higher	Deborah Cohen Adults, Health & Wellbeing	25.9	33.9	30.9 (Prov)	31.3	-1.3%		RED
Annual Performance: Provisional result. The numbers of carer assessments and reviews have reduced over the past year. Currently the directorate is still awaiting data from some commissioned organisations that contribute to performance, it is expected that this information will result in an increase in the indicators performance, although this cannot be quantified at this time.									
Strategic 402 National 016	Number of most serious violent crimes per 1,000 population Measured in: Number (No. of recorded most serious violent crimes/total population x 1000) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	2.28	2.14	2.0972	1.77	15.6%		GREEN
Annual Performance: Target exceeded.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Strategic403, National016	Number of serious acquisitive crimes per 1,000 population Measured in: Number (No. of recorded serious acquisitive crimes/total population x 1000) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	25.05	20.29	20.09	22.81	-13.5%		RED
Annual Performance: There has been a London wide increase in this crime type this year. However, the increase in Tower Hamlets is substantially lower below the London average of 25.42. It is likely that this increase is driven by the down turn in the economy. Over the past three years the borough has experienced significant year on year reductions.									
LAANI018, National018, Strategic404	Rate of proven re-offending by adults under Probation supervision Measured in: % Good Performance: Higher	Andy Bamber Communities, Localities & Culture	-4.98	2.29	-9.91	[LATE - AUG]	N/A	N/A	N/A
Annual Performance: Awaiting third party data.									
Strategic407, National036	Arson incidents - Number of deliberate primary fires per 10,000 population. Measured in: Number (Primary is casualty, rescue or escape) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	11.9	7.3	11.5	7.98	30.6%		GREEN
Annual Performance: Target exceeded.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Strategic408, National033ii	Number of deliberate secondary fires per 10,000 population. (Arson) Measured in: Number (Secondary is not involving property & did not involve casualties or rescues) Good Performance: Lower	Andy Bamber Communities, Localities & Culture	35.8	11.43	34.7	14.81	57.3%		GREEN
Annual Performance: Target exceeded.									
National040	Number of drug users recorded as being in effective treatment Measured in: % Good Performance: Higher	Andy Bamber Communities, Localities & Culture	1399	1509	1413	[LATE - Aug]	N/A	N/A	N/A
Annual Performance: Awaiting Data - Data expected August 2011.									
National018	Rate of proven re-offending by adults under Probation supervision Measured in: % Good Performance: Lower	Andy Bamber Communities, Localities & Culture	-4.98	2.29	-9.97	[LATE - Aug]	N/A	N/A	N/A
Annual Performance: Awaiting Data - Data expected August 2011.									

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
Strategic405, National019	Rate of proven re-offending by young offenders aged 10-17 Measured in: Number (average number of re-offences per young person) Good Performance: Lower	Mary Durkin Children, Schools & Families	1.13	1.15	1.08	[LATE - Aug]	N/A	N/A	N/A
Annual Performance: The final outturn for this indicator will be available in August 2011.									
Strategic401	Percentage of residents identifying crime within their top three concerns (ARS measure) Measured in: % Good Performance: Lower	Andy Bamber Communities, Localities & Culture	46	46	44	42	4.5%		GREEN
Annual Performance: Target exceeded.									
Theme 5: A Healthy Community									
Strategic504, National056d	Percentage of children in Year 6 with height and weight recorded who are obese. Measured in: % Good Performance: Lower	Layla Richards Children, Schools & Families	23.6	25.7	23.7	25.7	-8.4%		RED

PI Ref No	PI Description	Responsible Officer & Directorate	Target 2009/10	Actual 2009/10	Target 2010/11	Actual 2010/11	Variance (comparing actual to target)	Direction of Travel (comparing 10/11 and 09/10)	Traffic Light (RED / GREEN)
	<p>Annual Performance: We have not met the target this year but halted the rise of obesity that we have seen in Tower Hamlets since the measurement of year 6 children started in 2006/07. Looking at the data relating to childhood obesity as measured at Year 6 for the past 4 years (2006/07 – 23%, 2007/08 – 24.5%, 2008/09 – 25.7% and 2009/10 - 25.7%) we can see that between 2008/09 and 2009/10 childhood obesity has plateaued at 25.7%. This is a significant improvement as the previous years have shown a 1.5 and 1.2 percentage points increase respectively. Over the last year we have reviewed our approach and have agreed a new joint action plan that should have even greater impact on the prevalence of obesity in year 6.</p>								
LAAN1123 National 123 Strategic 509	<p>Stopping smoking</p> <p>Measured in: number Good Performance: Higher</p>	Alwen Williams Primary Care Trust	1043	1489	1061	[LATE - JUNE]	N/A	N/A	N/A
	Annual Performance: This measure will report in late June.								
LAAN1206 National 1206 Strategic 507	<p>All-age all cause mortality rate - Male</p> <p>Measured in: Number Good Performance: Lower</p>	Alwen Williams Primary Care Trust	804	787.88	787	[LATE - JUL/AUG]	N/A	N/A	N/A
LAAN1206 National 1206 Strategic 508	<p>All-age all cause mortality rate - Female</p> <p>Measured in: Number Good Performance: Lower</p>	Alwen Williams Primary Care Trust	555	512.9	547	[LATE - JUL/AUG]	N/A	N/A	N/A
	Annual Performance: This indicator, along with the other mortality indicators, are subject to the results of inquests, and therefore the 2010/11 outturn will be available as provisional in July/August and will be nationally published in October 2011.								